



# Digital Transformation Strategy

**Vision 2025:** We will deliver world-leading digital services for the benefit of all Australians.

## Government that's easy to deal with

### Objective 1

You will be able to access all government services digitally by 2025

### Objective 2

You will have seamlessly integrated services that support your needs and life events

### Objective 3

You will be able to choose a secure and easy-to-use digital identity to access all digital government services

### Objective 4

You will have access to alternatives if you are unable to access services in a digital way

## Government that's informed by you

### Objective 5

Services will be smart and adapt to the data you choose to share

### Objective 6

Policy and services will draw on data and analytics

### Objective 7

Advanced technologies will improve decision-making and be transparent and auditable

### Objective 8

Earn your trust through being strong custodians of your data

## Government that's fit for the digital age

### Objective 9

Equip our people and Australian businesses with the skills necessary to deliver world-leading digital services

### Objective 10

Adopt better ways of working that bring people together quickly and efficiently and reduce risk

### Objective 11

Collaborate with other sectors, including small and medium-sized enterprises, community organisations and academia

### Objective 12

Develop sustainable platforms that we can share across government

### Objective 13

Deliver value for people and business by managing cost and risks

## Underpinned by 5 principles

**People's needs** are at the heart of our policy and service design

We prove **trustworthiness** in everything we do

We will **partner and collaborate** to deliver value

We continuously **explore and implement** innovation

We deliver best **value for money** for the public